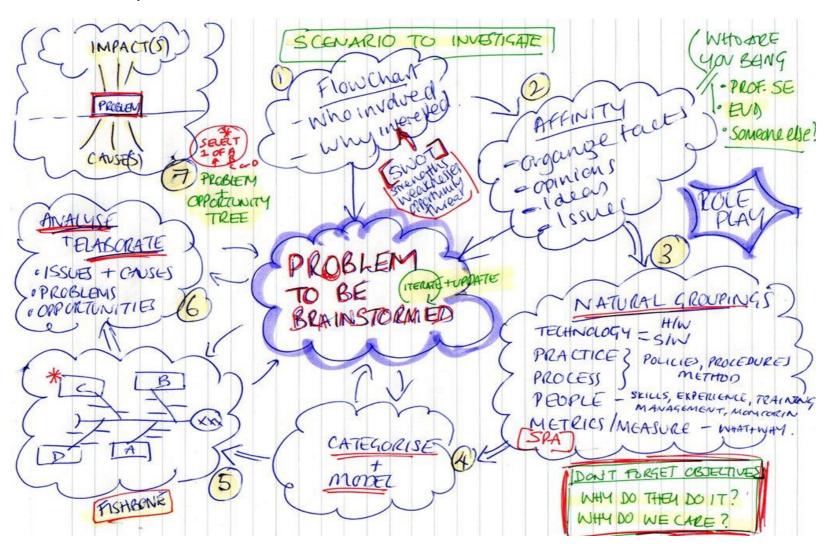
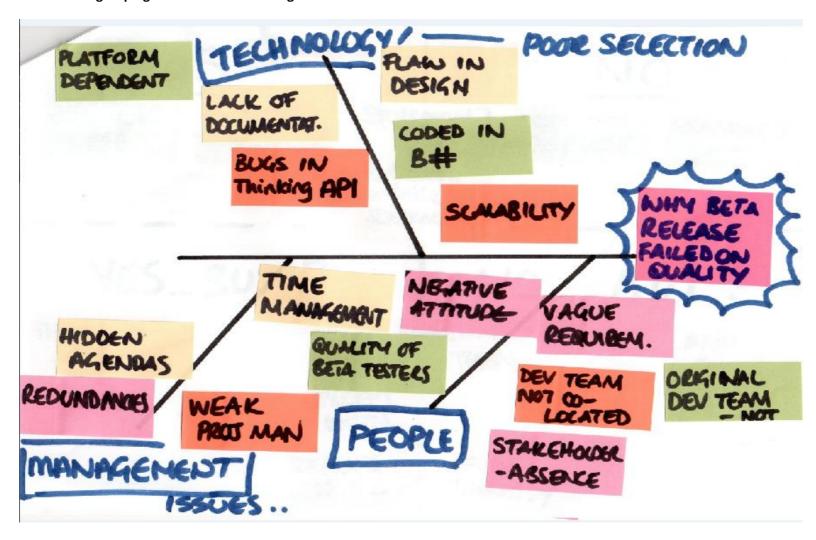
Brainstorm and Analyse: Overview



Brainstorm your chosen scenario



Find natural groupings from brainstorm – organise as fishbone:



Analyse an issue with Problem Tree (Why it happens=roots; Impact / Effects = branches)

Opportunity tree – investigate how to address the "whys" and so reduce the impact.

